

## HOTEL POLICIES 01.02.2014

It's important to us that each Guest is given appropriate information to make their stay as comfortable as possible. Here you can find details of our Hotel Policies on items such as Check-In/Check-Out times, Cancellations, Payment, and much more. For additional details, please contact the hotel and speak to one of our helpful Team Members

### SMOKING

Available

Public areas are 100% non-smoking. Smoking is only allowed in designated smoking rooms and in outdoor designated smoking areas.

Check-in / Check-out	
Check-In Time	2:00 pm
Minimum Age to Register	18
Check-Out Time	10:00 pm
Early Departure Fee	Max. 10€
Late Check-Out Fee	Max. 10€
Cancellations	
Cancellation Policy	Cancellation policies may vary depending on the rate or dates of your reservation. Please refer to your reservation confirmation to verify your cancellation policy. If you need further assistance, call the hotel directly or contact customer service. Alternatively, you can cancel your reservation online.
Hotel Currency	Euro
Accepted Payment Options	<ul style="list-style-type: none"><li>• MasterCard</li><li>• Visa</li></ul>
Pets	
Service animals allowed	Yes
Pets allowed	Yes
Deposit	10.00 € Non-Refundable
Maximum Weight	10 kg
Maximum Size	Medium
Other Pet Services	Pets charge is EUR 10.00 per stay